



Agate Industries, Inc. DBA:
CookStop
142 North Milpitas Blvd, Suite 390
Milpitas, CA 95035
Tel: 408-929-8808
Fax: 408-929-8809
Website: www.CookStop.com

CookStop Limited Warranty Policy effective August 2015

Our Factory Service Center or an authorized CookStop technician will provide all service. To schedule service online, 24-hours a day, visit us at www.CookStop.com, or call 408-929-8808 (8am-5pm PST, M-F). Please have serial number and model number available when calling for service.

For a period of one year from date of purchase, we will repair or replace any part of the CookStop that fails due to a defect in materials or workmanship.

To obtain warranty service, you must deliver the product, with proof of purchase, freight prepaid and return freight prepaid, in its original packaging or packaging affording adequate protection to the CookStop at the address provided in the Owner's manual.

What is not covered:

- Service trips to your property/properties to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, tampered with, casing opened, or used for other than the intended purpose.
- Replacement of electrical fuses or resetting of circuit breakers.
- Damage to the product caused by accident, floods, fire, or acts of God.
- Incidental or consequential damages caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES - Your sole and exclusive remedy is product repair as provided in this Limited Warranty. This warranty does not cover any incidental or consequential damages and is in lieu of all other warranties expressed or implied or any other liability in connection with the sale of our products.

This warranty is extended to the original purchaser / owner for products purchased for use within the USA. If the product is located in an area where service by a CookStop Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to



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either send or bring the product to an Authorized CookStop Service Location for service. In Alaska and Hawaii the warranty excludes the cost of shipping or service calls to your property.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific rights, and you may also have other rights, which vary from state to state. To know what your legal rights are, consult your local state consumer affairs office or your state's Attorney General.